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May 30, 2014

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2014 OCT -8 A 11: 10

Ms. Betty Smith / Mrs. Shirley P. Begay / Mrs. Devonna Thomas
Post Office Box #191
(Lot #18 & Lot #173 - Park Estates)
Sanders (Apache County), Arizona 86512-0181

AZ CORP COMMISSION
DOCKET CONTROL

Arizona Corporation Commission
DOCKETED

OCT 08 2014

Arizona Corporation Commission
1200 West Washington
Phoenix, Arizona 85007



RE: Arizona Windsong Water Company Inc. / Mr. & Mrs. Patton Earl Paulsell

When I begin this journey, I had thought that we could resolve this situation in a sensible behavior of working out a fitting solution with our water bill problem and the required water safety tests; but it seems we are just going around in circles with Mrs. Lillian Paulsell's temper tantrum.

Added summary to this day: We received a make shift note from Mrs. Paulsell. Remember? Park Estates are sections of acres of private land that many paid to build homes located in the middle of a small town of Sanders, Arizona (I-40/SR-191). She is the sole owner of the water rights to Park Estates and owner of Arizona Windsong Water Company Inc. here in Sanders, Arizona who took over after the recent death of her husband, Mr. Patton Earl Paulsell. Along with the cost of usage of water we used, she was charging additional fees to the extra mobile homes (2) that are connected on a single water meter on Lot #18. At first, we were charged \$9.00 to each of the mobile homes but then it had been raised from (March 2014) \$9.00 to \$15.00 (**EACH!**). On my mother's last bill statement, Mrs. Paulsell calculated the (April 2014) \$15.00 to \$22.50 (**EACH!**) to my mother's water meter reading cost, which **includes** my mobile home that has "**no plumbing system**" to receive running water. (I apology to the miscalculation on my last letter. Very upsetting!) You now have a copy of my mother's latest, latest bill statement. The (May 2014) \$22.50 went to **\$48.00 (EACH!)**. You have created Mrs. Godzilla with unbelievable powers to use on her customers and the only reply we get from her now is ridiculous comments and "CALL MY LAWYER!" statements. I do want to thank you for your quick response though because SOMEBODY out there is listening!

However, it is not enough! What is very important to us is that we need to come to a reasonable assurance for our mother as well as for us too for we would like to continue to receive water for our many purposes. Word has got around that her water might contain uranium and it has not been clean for quite some time.

Arizona Windsong Water Company Inc. / May 30, 2014

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We have an addition to our family, a great grand-daughter and we need to know if the water is safe for her.

Mrs. Paulsell is well over the age of retirement with two children that never visit her and we are wondering who is going to take over her company when she no longer has the ability to think for herself? Besides, I hear NTUA has a water line just across the fence and if you happen to know how we can convince Mrs. Paulsell to merge with NTUA, it would really solve this dilemma. NTUA is our main source for our electricity so why not the water, too. We would be very grateful for any assistance. Nevertheless, **AN AUDIT MUST TO BE DONE ON THIS COMPANY AND MRS. LILLIAN PAULSELL.**

Sincerely,



Ms. Betty Smith

E-mail: **bl_begaysmith@yahoo.com**

ENCLOSED: MAY 2014 BILL STATEMENT FOR MRS. SHIRLEY P. BEGAY (LOT #18)

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